

# The Meeting Room Reliability Audit

12 diagnostic checks every enterprise must run. Takes 20 minutes. Could prevent the CEO incident that defines your quarter.

**73%**

of failures show warning signs before 9 AM

**\$28K+**

average cost of one failed C-suite meeting

**10 vendors**

in the average enterprise. Zero single throat to choke.

Most enterprises run meeting rooms on hope. No automated testing. No proactive monitoring. No accountability when something dies. This audit is built around the 12 signals that separate **organizations that fix rooms before anyone notices** from those who find out at 9:01 AM when the CEO walks in. Score yourself honestly. Yes or no. No partial credit.

## A Visibility — Do You Actually Know What's Happening Right Now?



### 1. Unified dashboard across all platforms

Teams, Zoom, Cisco — on one screen, right now. Not three portals and a spreadsheet.



### 2. Real-time device health for every room

Every camera, mic, and display — status known without dispatching a human to check.



### 3. Pre-meeting failure alerts by 6 AM

You're notified of failures before the business day starts — not when the first complaint hits your inbox.

## B Prevention — Are You Finding Failures Before Your Users Do?



### 4. Automated readiness testing every morning

Every room runs a full readiness check before the first meeting. Every day. Without a human triggering it.



### 5. Firmware and software version tracking

You know exactly which devices are running outdated firmware — across every room, every site, right now.



### 6. Network drops flagged automatically

Network connectivity issues in meeting rooms surface as alerts — before they kill a call.

## C Accountability — Who Actually Owns the Fix?



### 7. Tickets open automatically on failure

Room fails — ticket opens in ServiceNow or Jira. Automatically. No human in the loop. No delay.



### 8. Documented SLA per room tier

Boardroom response time and huddle space response time — written down, enforced, measurable.



### 9. One vendor owns the resolution

When a room breaks, one vendor is accountable — not AV, Network, and Microsoft pointing at each other.

## D Resolution — How Fast Do You Get Rooms Back?

- 10. Remote remediation without dispatch**  
Reboot devices, push config resets, fix L1/L2 issues remotely — no tech rolling up in a van.

- 11. Boardrooms get fixed first**  
Executive suites and boardrooms have a dedicated priority track. They don't wait in line behind huddle spaces.

- 12. Uptime reporting you can defend**  
Monthly room uptime report — actual numbers, not a gut feel. Numbers you can put in front of leadership.



### THE QUESTION YOUR CIO WILL ASK AFTER THE NEXT INCIDENT

*"The boardroom camera died at 2 AM last Tuesday. Did you know before the 9 AM all-hands — or when the CEO walked in?"*

If your answer isn't "we knew at 6 AM and fixed it by 6:07" — you're not running infrastructure. You're just hoping nothing breaks on a bad day.

## What Your Score Tells You

**0-4**

### High Risk

You learn rooms are broken when users complain. The next CEO incident isn't a risk — it's scheduled.

**5-8**

### Partially Managed

Some visibility, real gaps in prevention and accountability. You're still reactive when it counts most.

**9-12**

### Operationally Tight

Rooms are infrastructure, not furniture. You find and fix before anyone notices. Don't let standards slip.

FOUND GAPS? CLOSE THEM.

**Get full visibility in minutes — free, no credit card**

Spacera Photon connects to every room across every vendor. Gaps show up fast.

**START FOR FREE** →

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