Apollo: One Screen.
Eight Vendors. Every Room.

Without it: chaos, vendor blame, and a CEO walking into a dead room. With it: every failure caught, triaged, and fixed before the first meeting starts.

A dashboard shows you a room is offline. Apollo fixes it before you notice.

That's not monitoring. That's operational control.

Without Apollo, this is what enterprise IT looks like: ten vendor portals, ten different alert streams, no prioritization, and three teams pointing fingers when the boardroom camera dies. **Apollo is a decision engine.** It watches every device across every vendor, identifies what needs fixing, prioritizes by business impact, and acts — automatically, before anyone walks into a broken room. Here's exactly how.

THE DIFFERENCE

Without Apollo vs. With Apollo

WITHOUT APOLLO	WITH APOLLO
Dashboard: It tells you. After.	**Decision Engine: It acts. Before.**
❌ Room 4B is down — you find out when a user complains at 9:02 AM	✅ Issue detected at 6 AM — resolved before anyone arrives. Nobody noticed.
❌ 10 vendors, 10 portals, no unified view. Someone has to check them all.	✅ Cisco, Neat, Crestron, Poly, Teams, Zoom, Logitech, Yealink — one screen
❌ Boardroom and huddle space treated the same. Both wait in the queue.	✅ Smart triage: Boardroom fixed first. Always. Not when the queue clears.
❌ Ticket created. Engineer dispatched. Room fixed 4 hours later. Meeting already ruined.	✅ Emily executes the fix remotely. No dispatch. No delay. No excuses.
❌ Uptime data scattered across 3 systems. No single truth. No defensible report.	✅ One uptime dashboard. Provable numbers. Board-ready reporting on demand.

Eight Vendor Ecosystems. One Health Signal.

Microsoft Teams
PLATFORM · ROOMS

Teams Rooms devices · Surface Hub · MTR health monitoring · Meeting quality signals · Teams Admin API

Cisco Webex
PLATFORM · HARDWARE

Webex Control Hub · Webex Devices · Room Series · Board Series · Codec monitoring · xAPI integration

Zoom
PLATFORM · ROOMS

Zoom Rooms · Zoom Admin API · Room device health · Usage analytics · Controller monitoring

Neat
HARDWARE

Neat Bar · Neat Bar Pro · Neat Board · Neat Pad · Device health · Firmware tracking · Usage reporting

Poly
HARDWARE

Poly Studio · Poly G Series · Poly Lens integration · Camera and audio device health · Firmware tracking

Logitech
HARDWARE

Logitech Rally · Rally Bar · MeetUp · Device health monitoring · Firmware version management

Yealink
HARDWARE

Yealink MVC Series · UVC cameras · Room endpoints · Device connectivity · Firmware and config tracking

Crestron
HARDWARE · CONTROL

Crestron Flex · UC engines · Control system health · Room scheduling panels · Device connectivity

---

Smart Triage — Not Every Room Is Equal. Apollo Knows That.

PRIORITY 1 — FIXED FIRST. NO EXCEPTIONS.

Boardroom / Executive Suite

C-suite at 9 AM. A failure here costs more than a week of support tickets — reputationally and financially. It gets fixed before anything else moves.

PRIORITY 2 — FIXED NEXT

Large Conference Rooms

High occupancy. High visibility. All-hands, client meetings, cross-team standups. These can't wait for P1 to clear the queue — they're right behind it.

PRIORITY 3 — FIXED IN SEQUENCE

Huddle Spaces

Lower occupancy, lower business impact. Resolved after P1 and P2 are confirmed operational. Still fixed — just not at the expense of the rooms that matter most.

ITSM INTEGRATION

Automatic Ticketing — No Human Required to Open or Close

ServiceNow

Incidents open automatically on failure. Enriched with device data, room priority, and resolution attempt. Closed automatically when the fix is verified.

Jira Service Management

Issues raised with full diagnostic context pre-loaded. Engineers arrive informed. Resolution tracked against SLA. Full audit trail — no manual logging required.

FreshService

Tickets auto-created and enriched with room health data. Priority set by room tier. Closed automatically when Emily confirms the fix is done.

BoldDesk

Support tickets generated on failure with full device context attached. Automated resolution updates keep your service desk current — no manual logging, no gaps.

8
vendor ecosystems unified on one platform

100%
of resolutions logged with full audit trail

3
priority tiers — boardroom always goes first

Real-time
device health across every room, every vendor, every site

SEE APOLLO IN ACTION

Start free — full visibility in minutes, no credit card
Connect every room. Every vendor. One platform.

START FOR FREE →

spacera.io